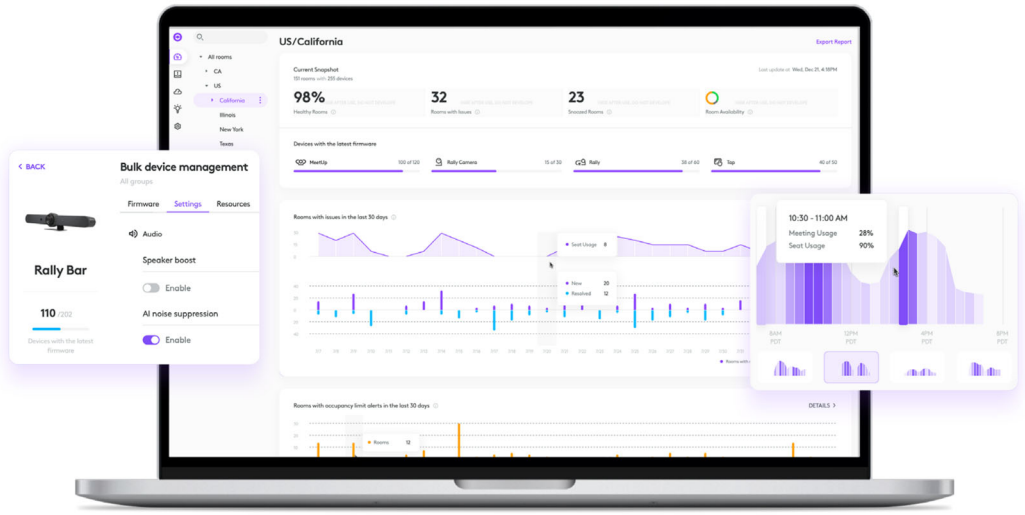


DATASHEET

# LOGITECH SYNC PLUS

Keep your workforce connected by ensuring your Logitech video collaboration devices are healthy and up to date. With Sync Plus you get access to premium features such as deep insights into how your rooms are being used and instant email alerts directly to your inbox if any of your devices become disconnected.

## SYNC PLUS FEATURES

Use Sync insights on room usage, occupancy, and more to gain a deeper understanding of how your organization meets and to make better use of meeting spaces and real estate.

Real-time alerts help you stay on top of your video collaboration devices by getting notified if something is out of the ordinary. By configuring alerts for a variety of room and device statuses you get notifications through either email or by leveraging our integration with ServiceNow, helping you maximize availability and uptime for your meeting rooms.

Sync Plus licenses can be added to any or all of your meeting rooms on an annual basis.

# COMPARISON MATRIX - LOGITECH SOFTWARE & SERVICES

| | SYNC FREE | SYNC PLUS | SELECT |
|---|---|---|---|
| **COMPLETE DEVICE MANAGEMENT** | | | |
| Room System Configuration + Settings | Yes | Yes | Yes |
| Room and Device Inventory | Yes | Yes | Yes |
| Device Updates | Yes | Yes | Yes |
| Room System Monitoring | Yes | Yes | Yes |
| **PROACTIVE MANAGEMENT** | | | |
| Real-time Email Alerts | - | Yes | Yes |
| ServiceNow Integration | - | Yes | Yes |
| Insights and Analytics | - | Yes | Yes |
| **BUSINESS CONTINUITY** | | | |
| 24/7/365 Support | - | - | Yes |
| Product Replacement[1] | - | - | Yes |
| Expedited RMA[2] | - | - | Yes |
| Onsite Spares[3] | - | - | Yes |
| Dedicated Service Manager[4] | - | - | Yes |

| PART NUMBERS | | SYNC PLUS SKU | SELECT SKU |
|---|---|---|---|
| One Year Plan (per room) | | 994-000197 | 994-000149 |
| Two Year Plan (per room) | | 994-000201 | 994-000194 |
| Three Year Plan (per room) | | 994-000202 | 994-000148 |
| Four Year Plan (per room) | | 994-000203 | 994-000195 |
| Five Year Plan (per room) | | 994-000204 | 994-000196 |

www.logitech.com/sync

Contact your reseller
or contact us at
www.logitech.com/vcsales

Logitech Inc.
7700 Gateway Blvd.
Newark, CA 94560

[1] Products must be under an active warranty when Select licenses are purchased. Maximum age of device at time of replacement is [5] years.

[2] Shipping times may vary or due to unforeseen situations such as weather conditions, disruption in transportation network or transit, and customs clearance time.

[3] One complete set of onsite spares per [50] rooms with the Logitech Select plan.

[4] Available with purchase of a service plan for [50] or more rooms.

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